
MIDportal accessibility policy

Motor Insurers' Bureau is committed to providing a MIDportal application that is widely accessible to the target users, regardless of technology or ability.

We are committed to making the MIDportal accessible to visitors and we are always striving to adhere to accessibility guidelines.

Our efforts include:

- Maintaining a standard layout and navigation structure throughout
- Using headings, paragraphs, lists and other HTML (HyperText Markup Language) to create a logical structure
- Allowing visitors to resize all text using their browser settings
- Using plain backgrounds to improve the readability of all text
- Using alt attributes and/or titles on all images where appropriate, and ensuring that all alt and title attributes are meaningful
- Designing layouts to work satisfactorily over a range of screen resolutions
- Ensuring all hyperlinks use descriptive and meaningful text
- Avoiding short-hand language such as "Click here"
- Using plain English
- Using a written style that is straightforward and understandable

This web application endeavours to comply with the accessibility requirements of the Disability Discrimination Act 1995, World Wide Web Consortium and the Equality Act 2010. In addition the website is W3C "A" compliant and compliant with EU legislation on the use of Cookies, the Data Protection Act 1998 and ISO 27001 standards.

1. Browser and Operating System compatibility

This website has been designed to be compatible with the below listed browsers. However, users whose browsers cannot operate current versions of JavaScript will not be able to use this website, since it requires JavaScript to run certain functionality.

The only fully supported and tested browsers are:

- Internet Explorer
- Firefox
- Safari
- Google Chrome

If you are not using one of these browsers you may experience problems. MIDportal requires a high level of security and the ability to perform complex functions. Lower specification browsers would not be able to support these functions.

The only fully supported and tested operating systems are:

- Microsoft - Windows
- Apple Mac – OS X

Browser updates are available free of charge from browser providers. Operating systems can be purchased from software vendors. We endeavour to support the most popular combinations of these browsers and operating systems. If you are not using one of these browsers or operating systems, you may experience problems.

1.1. Reasons to upgrade your browser

- New versions are more secure
- New versions are faster
- Improved browsing experience.

2. Resizing the text

To increase the text size:

Internet Explorer: View > Zoom

Firefox: View > Zoom

You can also magnify the page by scrolling with the wheel of your mouse whilst holding down the control key or pressing "Ctrl" and "+" or "-"

3. Exceptions

Whilst the MIDportal strives to adhere to the accepted guidelines and standards for accessibility and usability, it is not always possible to do so in all areas of the website.

4. Contact information

We are continually seeking solutions that will bring all areas of the website up to the same level of overall web accessibility. In the meantime should you experience any difficulty in accessing these or have any concern about material which appears on our website, please do not hesitate to contact us at feedback@mib.org.uk; or:

Telephone: 01908 830001

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